


Microsoft

6 Courses

- Introduction to Computers
- Introduction to Secure Networking
- Essential Aspects of Software, Hardware, and Data Backup
- Cybersecurity and Privacy
- The Microsoft 365 Ecosystem
- Technical Diagnostics and Troubleshooting Techniques

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Chief Content Officer

## Aysha Nazheen

has successfully completed the online, non-credit Professional Certificate

# Microsoft IT Support Specialist

Now that you have completed the Microsoft IT Support Specialist Professional Certificate, you stand out with a unique set of skills and knowledge in the dynamic field of information technology (IT). This certificate demonstrates your job readiness and can be shared with your professional network. Throughout this program, you've engaged with instructional videos, assessments, and practical exercises, gaining a deep understanding of key aspects, including: • Proficiency in system analysis and maintenance. • Skills in software configuration and recommendation using the Microsoft 365 ecosystem. • Practice in establishing robust security protocols. • Expertise in diagnostics and troubleshooting.

The online specialization named in this certificate may draw on material from courses taught on-campus, but the included courses are not equivalent to on-campus courses. Participation in this online specialization does not constitute enrollment at this university. This certificate does not confer a University grade, course credit or degree, and it does not verify the identity of the learner.

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